



AN GARDA SÍOCHÁNA

Kerry Divisional Policing Plan 2023

“Keeping People Safe”
“Ag Coinneáil Daoine Sábháilte”



Divisional Officer's Foreword

It is with great pleasure that I present the Kerry Garda Division Annual Policing Plan for 2023 which sets out our key policing priorities for the coming year. Our policing plan is created in consultation with our communities, through feedback received from internal and external partners and reference to An Garda Síochána Strategy Statement 2022 – 2024.

Our 2023 Policing Plan will build on the strong relationships we have developed with our communities, business stakeholders, community partnerships and our Joint Policing Committee. This plan will set out the priorities for An Garda Síochána within the Kerry Division with a view to delivering a professional policing and security service in support of our values of service, honesty, accountability, respect and empathy.

We look forward to continued engagement and cooperation with our key stakeholders in providing the community at large with a dedicated response to their needs and addressing these needs while keeping people safe. We will continue to adopt a human rights based approach to policing requirements within the Kerry Division through enhanced visibility, engagement and communication.

The continued implementation of the Kerry Division initiative “See Something, Say Something” will remain as a key element in providing a community policing service to all our communities and will be enhanced and developed further through the rollout of the scheme throughout the Garda organisation.

I wish to acknowledge the valuable contribution of our partner agencies, Joint Policing Committees and the trust and confidence placed in us by the wider community. We look forward to your continued support and engagement in 2023 and encourage feedback on any aspect of the Policing Plan going forward.

Finally, I would like to take this opportunity to acknowledge and thank all the personnel working for An Garda Síochána in the Kerry Division, for their continued contribution in serving our communities and commitment to keeping people safe.

Padraic Powell - Chief Superintendent
Kerry Division
An Garda Síochána.



How to contact your Division – Always call 999 or 112 in an emergency

Superintendents, and office contact	Station	Opening Hours	Telephone
Tralee Community Engagement Area Superintendent Flor Murphy	Tralee	24 hours	066 7102300
	Castleisland	10am-1pm - subject to local Gardaí working - Alternatively contact Tralee Garda Station	066 7141204
	Farranfore	10am-1pm - subject to local Gardaí working - Alternatively contact Tralee Garda Station	066 9764111
	Ardfert	10am-1pm - subject to local Gardaí working - Alternatively contact Tralee Garda Station	066 7134133
	Castlemaine	10am-1pm - subject to local Gardaí working - Alternatively contact Tralee Garda Station	066 9767317
	Daingean Uí Chúis (Dingle)	10am-1pm - subject to local Gardaí working - Alternatively contact Tralee Garda Station	066 9151522
	Castlegregory	10am-1pm - subject to local Gardaí working - Alternatively contact Tralee Garda Station	066 7139690
	Annascaul	10am-1pm - subject to local Gardaí working - Alternatively contact Tralee Garda Station	066 9157102
Killarney Community Engagement Area Superintendent Flor Murphy	Killarney	24 hours	064 6671160
	Killorglin	10am-1pm - subject to local Gardaí working - Alternatively contact Killarney Garda Station	066 9790500
	Kenmare	10am-1pm - subject to local Gardaí working - Alternatively contact Killarney Garda Station	064 6641177
	Caherciveen	10am-1pm - subject to local Gardaí working - Alternatively contact Killarney Garda Station	066 9473600
	Waterville	10am-1pm - subject to local Gardaí working - Alternatively contact Killarney Garda Station	066 9474111
Killarney Community	Sneem	10am-1pm - subject to local Gardaí working - Alternatively contact Killarney Garda Station	064 6645111



Engagement Area Superintendent Flor Murphy	Portmagee	10am-1pm - subject to local Gardaí working - Alternatively contact Killarney Garda Station	066 9477102
	Glenbeigh	10am-1pm - subject to local Gardaí working - Alternatively contact Killarney Garda Station	066 9768202
	Barraduff	10am-1pm - subject to local Gardaí working - Alternatively contact Killarney Garda Station	064 7754002
Listowel Community Engagement Area Superintendent Flor Murphy	Listowel	24 hours	068 50820
	Ballybunion	10am-1pm - subject to local Gardaí working - Alternatively contact Listowel Garda Station	068 27104
	Ballyduff	10am-1pm - subject to local Gardaí working - Alternatively contact Listowel Garda Station	066 7131122
	Ballyheigue	10am-1pm - subject to local Gardaí working - Alternatively contact Listowel Garda Station	066 7133122
	Lixnaw	10am-1pm - subject to local Gardaí working - Alternatively contact Listowel Garda Station	066 7132122
	Tarbert	10am-1pm - subject to local Gardaí working - Alternatively contact Listowel Garda Station	068 36101
	Knocknagoshel	10am-1pm - subject to local Gardaí working - Alternatively contact Listowel Garda Station -	068 46102
Protective Services	Tralee	9am to 5pm	066 7102330
Victim Services	Castleisland	9am to 5pm	066 7163303
Roads Policing	Castleisland	9am to 5pm	066 7163301
Divisional Officer	Tralee	9am to 5pm	066 7102311



Community Engagement Superintendent Flor Murphy	Tralee	9am to 5pm	066 7102355
Crime Detective Superintendent Fearghal Pattwell	Tralee	9am to 5pm	066 7102316
Performance Assurance Superintendent Paul Kennedy	Killarney	9am to 5pm	064 6670181
Diversity officers for the Kerry Division please contact 066 7102300 (Tralee) / 064 6671160 (Killarney) / 068 21000 (Listowel)			
Crime Prevention Officer for the Kerry Division please contact 066 7102316			
Drug Related Intimidation for the Kerry Division- Inspector Hugh Twomey can be found by contacting 066 7102300			

Business Services	General Admin.	9am to 5pm	066 7102300
	Finance Office	9am to 5pm	066 7102327
Assistance Principal Martin Switzer	Human Resources	9am to 5pm	066 7102344
	Logistics	9am to 5pm	066 7102380



1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets	Divisional Outcomes
1.1 Work in partnership, through the Community Policing Framework, developing sustainable solutions to community concerns	Strengthen connectivity with the community through improved Garda accessibility and visibility to provide reassurance and keep people safe. Increase focus on partnerships to build trust and confidence in the work of An Garda Síochána in Kerry Division.
1.2 Deliver a policing service that recognises the diversity of the people we serve	Isolated and marginalised members of our community will have confidence that Gardaí are available to them and there to assist them when required. Individuals within ethnic minority groups will be confident of support and assistance from local Gardaí.
1.3 Work in partnership with other agencies to combat the harm caused by drug dealing in communities	Through focus on the prevention and detection of drug crime we will develop problem solving capabilities to tackle the effects of drugs and substance misuse in our community through enhanced enforcement and support for rehabilitation with our partner agencies.

1. Our Regular Work with the Community

Work	Method	Work	Method
Joint Policing & Community Safety Committee meetings		Crime Prevention in promote the reporting of Hate Crime	
Engagement with local elected representatives		Drug crime - Continue Operation Tara to disrupt, dismantle and prosecute drug trafficking networks at all levels.	
Public meetings with minority groups		Business Crime Prevention	
Liaison Garda to be allocated to each school		Engagement with community stakeholders	
Awareness and education programmes run in Schools		Engagement with local Domestic Violence Services regarding gender based violence crime.	
Community Policing		Inclusivity and Diversity focused community engagement initiatives.	



2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches.

National Targets	Divisional Outcomes
2.1 Deliver proactive, intelligence-led responses to volume crime to address current and emerging trends	An information-led policing approach will increase our capability in proactive crime prevention and strengthen and promote partnership opportunities with key internal and external stakeholders. Promotion of community safety audits, in collaboration with partner agencies to develop strategies in response to crime hot spots. Increased visibility by enhancing current crime patrols with high visibility patrols targeting all forms of public transport.
2.2 Continue to enhance our capacity to address fraud and cyber-enabled crimes	Increase awareness, capacity and capability to combat increased prevalence of fraud and cyber-enabled crimes.
2.3 Proactively disrupt Organised & Serious Crime in collaboration with national and international partners	Reduce opportunities for exploitation by organised crime groups, through enhanced intelligence sharing with internal partners and external agencies, and targeted operations on proceeds of crime. Increased trust and confidence within the community in our capacity to keep people safe and reduce the fear of crime.

2. Our Regular Work and Service Standards

Work	Method	Work	Method
Targeted high visibility patrols and checkpoints		Targeted covert patrols	
Collaboration with internal / external partners on crime prevention initiatives.		Policing Crime Hot Spots – Assault / Public Order Reduction Strategy.	
Circulation of Crime Prevention advice and awareness.		Developing initiatives in consultation with JPCs.	
Collaboration with internal / external partners on crime prevention initiatives.		Targeted Operations for offences of most concern to communities	
Key Indicator		Key Indicator	
Joint Policing Committee (JPCs) feedback		Analysis service data on community safety – Assaults, Public order, Burglary, Fraud etc.	
Public attitude surveys – Satisfaction with local service etc.		Awareness of Garda patrols	

















3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets	Divisional Outcomes
<p>3.1 Ensure all victims interacting with An Garda Síochána receive the appropriate service and supports with a particular focus on domestic, sexual and gender-based violence</p>	<p>An effective and informed policing response to all victims of domestic violence and coercive control in accordance with our organisational policy and guidelines. Through the support of vulnerable victims we will protect their human rights and provide a better quality service to those most in need. All sexual crimes reported will be investigated/ monitored by personnel attached to the Divisional Protective Services Units, in liaison with each District.</p>
<p>3.2 Embed a system of outcomes-based measurement for all crime types, in addition to standard statistical reporting of crime</p>	<p>Participating in the national roll out of outcomes based analysis of investigations. This will enable more detailed information for victims, improvement to investigative practice and more informed policy and legislative development.</p>
<p>3.3 Promote and enforce responsible behaviour on our roads working in partnership with the Road Safety Authority and other partner agencies</p>	<p>Promote safer driving behaviour through enhanced driver, cyclist and pedestrian behaviour and awareness. Enforcement and education with partner agencies to reduce road fatalities and serious road collisions.</p>

3. Our Regular Work and Service Standards

Work	Method
Domestic victims to be contacted in person.	 
Domestic related incidents to be independently reviewed by supervisors	 
Liaison with Statutory bodies Tusla & CFA	 
Key Indicator	
Victim assessments completed within 3 days.	
Domestic Abuse Call-backs within 7 days.	
Meetings attended with internal and external partner agencies.	

Work	Method
Victim letters provided	 
Engagement cycles with vulnerable and marginalised groups in community	  
Targeted Road safety offence detection	  
Key Indicator	
Engagements with vulnerable and marginalised groups in community.	
Number of Mandatory Intoxications (MIT) checkpoints.	
FCNs issued through mobility App.	



4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets

4.1 Ongoing implementation of the Security Service Development Plan strengthening the security and intelligence capability of An Garda Síochána

4.2 Ensuring preparedness for major emergencies through training, ongoing awareness building in An Garda Síochána and engagement in Major Emergency Management activities

4.3 Conduct intelligence-led operations, working in partnership with domestic and international agencies to proactively identify and disrupt terrorism and the activities of hostile actors

Divisional Outcomes

Through enhanced gathering of intelligence we will increase our capacity to identify and disrupt those involved in terrorism.

Through strengthening our relationships with principal response agencies and local authorities we will be better able to deal with Major Emergency Incidents

We will continue to work with our local and national colleagues to disrupt terrorism and mitigate emerging threats



5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets

5.1 Enhance Change Capacity and Capability in An Garda Síochána through the implementation of the Change Management capacity-building plan.

5.2 Evolve towards a future state for An Garda Síochána, strengthening effectiveness, service delivery and realising our strategic objectives, underpinned by the vision of the Commission on the Future of Policing in Ireland

5.3 Build on existing sustainable practices in An Garda Síochána through the development of a Garda Environmental Sustainability Plan aligned to the Government Climate Action Plan

Divisional Outcomes

Continue implementation of the Garda Operating Model and other change initiatives within the Kerry Division as part of the transformation programme “A Policing Service for the Future”.

Increased focus on maximising use of our people’s skillsets to promote improved working environments in conjunction with achieving enhanced service delivery. Increase awareness our people in developing the organisation and introducing new initiatives to improve service delivery and their working environment.

Enhanced environmentally friendly work practices to meet our organisational obligations in accordance with the UN sustainable development goals. Preparation for roll out of electric cars and reduce carbon footprint through reduction in energy use. Through the implementation of an environmentally sustainable approach to administration we will assist in reducing our carbon footprint.



Enabler 1: Partnerships

An Garda Síochána values being a people focused organisation

National Targets

E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role

E1.2 Further support our personnel through the implementation of health and wellbeing initiatives aligned to the principles of the Health and Wellbeing Strategy

Divisional Outcomes

Skills gap analysis to help ensure personnel are trained in order to improve service delivery. Promote a culturally inclusive workplace by supporting differences and connecting all employees with equal opportunity

Initiatives implemented to support health, wellbeing and employee engagement across the Division. Improved support provided to members who are on long-term absence and, where appropriate, identify pathways back to work.



Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets

E2.1 Continue to work with partners to enhance our multi-disciplinary approaches

E2.2 Explore and develop opportunities for collaboration with specialists, universities, research hubs and internal and external thought leaders

Divisional Outcomes

Continue to engage with communities and partner agencies to develop sustainable solutions to shared problems to support our mission in keeping people safe.

Collaboration with second and third level educational institutions in the development of community initiatives.



Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets

E3.1 Strengthen two-way engagement with national and local level partners, listening to and understanding the needs of our communities.

E3.2 Understand and respond to the results of An Garda Síochána Culture Audit

Divisional Outcomes

Enhance communication mechanisms with internal and external stakeholders to optimise policing responses to the needs of a community growing in diversity.

Integrate the learnings from the Cultural Audit into revised and new approaches to strengthen transparency and support for Garda personnel.



Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets

E4.1 Promote and strengthen professional conduct amongst An Garda Síochána personnel, fostering a culture of empowerment and trust.

E4.2 Roll out of An Garda Síochána Organisational Operating Model

Divisional Outcomes

Through the consistent management of complaints and the promotion of Ethics we will improve our trust and reputation amongst our communities.

Continuing the restructure of local management and administration. The Garda operating model will improve supervision and efficiency, freeing more Garda personnel from administrative duties and increasing frontline resourcing.



Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets

E5.1 Enhance information-led policing through the implementation of the 2023 ICT Roadmap, advancing the realisation of our Data and Technology Vision

E5.2 Improve the consistency of our data by operationalising the data quality process, validated by an external review

Divisional Outcomes

Continued rollout of mobility devices to support frontline in the better use of technology. Promote ethical use of accurate and accessible information to inform priority responses and decision making capability.

Increased digital capability to empower effective decision making through timely and accurate receipt of information



Finding Additional Support

Name	Website	Email	Telephone
Crime Victims Helpline	https://crimevictimshelpline.ie/	info@crimevictimshelpline.ie	Freephone 11 6006 Text 085 133 7711 (standard text fees apply)
Irish Tourist Assistance Service (ITAS)	https://www.itas.ie/	info@itas.ie	01 661 0562 1890 365 700
ADVIC Advocacy for Victims of Homicide Ireland	https://advic.ie/	info@advic.ie	086 127 2156
Samaritans	https://www.samaritans.org/	jo@samaritans.ie	116 123 (Freephone) Text 087 260 9090 (standard text fees apply)
Pieta House	https://www.pieta.ie/	info@pieta.ie	066 71 63660 1800 247 247 (Helpline) Text Help to 51444
Jigsaw	https://jigsaw.ie/	kerry@jigsaw.ie	066 7186785
Kerry Women's Refuge and Support Service	https://kerryrefuge.com/	generalmanager@kerryrefuge.com	066 71 29100
Women's Aid	https://www.womensaid.ie/	info@womensaid.ie	1800 341 900 National Freephone Helpline
Childline	https://www.childline.ie/		1800 666 666 (Freephone) Text Talk to 50101
ISPCC Irish Society for the Prevention of Cruelty to Children	https://www.ispcc.ie/	info@ispcc.ie	01 234 2000
CARI Children at Risk in Ireland	https://www.cari.ie/	info@cari.ie	01 830 8529
Oberstown Children Detention Campus Victim Liaison Service	https://www.oberstown.com/victim-liaison-service/	vl@oberstown.com	01 852 6445
Irish Prison Service Victim Liaison Service	https://www.irishprisons.ie/victim-liaison/	vlo@irishprisons.ie	043 333 5100
Director Of Public Prosecutions (DPP)	https://www.dppireland.ie/	dpp@dpp@ireland.ie	01 858 8500
Dublin Rape Crisis Centre	https://www.drcc.ie/	info@rcc.ie	1800778888




















Appendix: Public Attitude Survey (PAS)

Strategic Objectives	Measures
<p>Community - Continue to strengthen connections with communities, working in partnership to keep people safe</p>	<ul style="list-style-type: none"> • Proportion of respondents who report satisfaction with local Garda Service. • Proportion of respondents who perceive An Garda Síochána do not deal with things that matter in the community. • Proportion of respondents who state Gardaí in the area treat everyone fairly regardless of who they are. • Proportion of respondents who report An Garda Síochána listen to the concerns of local people. • Proportion of respondents who state the Gardaí would treat you with respect if you had contact with them for any reason. • Proportion of respondents who perceive An Garda Síochána as community focused.
<p>Tackling Crime & Preventative Policing - Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches</p>	<ul style="list-style-type: none"> • Proportion of respondents who perceive crime as a serious or very serious problem locally. • Proportion of respondents that worry them or anyone that lives with them may become a victim of cybercrime. • Proportion of respondents with fears about the level of crime in general. • Proportion of respondents for whom fear of crime has no impact on quality of life. • Proportion of respondents who are aware of Garda patrols. • Proportion of respondents who stated they were a victim of the same type of crime multiple time in the last 12 months. • Proportion of respondents who state An Garda Síochána is human-rights focused. • Proportion of respondents who perceive An Garda Síochána as effective in tackling crime. • Proportion of respondents who perceive Garda presence in their local area as about right. • Proportion of respondents who state the Gardaí in my area can be relied on to be there when you need them.
<p>Victims & the Vulnerable - Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána</p>	<ul style="list-style-type: none"> • Proportion of victims who are quite satisfied or very satisfied with how An Garda Síochána handled their case. • Proportion of victims that reported their most recent crime experienced. • Proportion of respondents who stated for their most recent incident, Gardaí responded quickly when the incident was first reported. • Proportion of respondents who stated they were contacted by An Garda Síochána after their most recent incident was reported.
<p>Sustainable Change & Innovation - Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change</p>	<ul style="list-style-type: none"> • Proportion of respondents who perceive An Garda Síochána is modern and progressive.
<p>Enablers -</p> <ol style="list-style-type: none"> 1. People & Purpose 2. Partnerships 3. Engagement 4. Empowerment & Trust 5. Information-Led Policing 	<ul style="list-style-type: none"> • Proportion of respondents who state An Garda Síochána is well managed. • Proportion of respondents who agree or strongly agree that An Garda Síochána is representative of the diverse communities it serves. • Proportion of respondents who report having a medium to high trust in An Garda Síochána.



Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains





066 7102300



www.garda.ie



Tralee_dv@garda.ie